

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details

* We are unable to guarantee courier timings **Routine turn time may vary
***Express fees are per shell / mould, exclude GST, and are non-refundable

Clinic Details	Invoice To			
	Ship To			
	Same as Invoice	HAFS Order		
Client Details	Name			
Order Details	Date Required (non-custom only)	Order Date		
	Hrg. Instr. Fitter			
	Order Number	Age	Enable Order#	
Custom Product Turn Time *** Express fee				
	Turn time (Days in-house)	Order includes H.Aid	Mould order only	
	Routine (default)**	10	\$ -	\$ -
	Express - 5 Days*	5	\$50	\$100
	Express - 1 Day*	1	\$100	\$150

1-5 days
You decide

1-5 days
You decide

2. Audiogram

Audiogram required for all custom orders

Hearing Level (dB HL)

0
10
20
30
40
50
60
70
80
90
100
110

125 250 500 1k 2k 4k 8k

Frequency (Hz)

Air

250
500
1k
2k
4k
8k

R L

Bone

500
1k
2k
4k

R L

3. Hearing Instruments

Model

1 Supplied free of charge

PB – Program Button TC – Telecoil
VC – Volume Control EP – EasyPhone Magnetic Switch

	Performance Level				Shell Style							Power Level			Options					
	R	L	90	70	50	30	IIC	CIC	MC	ITC	HS	FS	M 40/109	P 50/115	SP 60/119	PB Yes	VC	TC	EP	Mini Control ¹
NON-WIRELESS																				
Virto I-10 NW O																				
Option 1																				
Option 2																				
Option 3																				

4. Options

1 Default for IIC / CIC / MC 2 Default colour for MC to FS

Venting	R	L	Wax system	R	L	Production options	R	L
AOV Audiogram required!			Cerustop ¹			Faceplate - Pink ²		
No Vent			HF3			Faceplate - Cocoa		
Pressure (1.2mm)			HF4			Faceplate - Black		
Small (1.5mm)			Other	R		Shell - Colours		
Medium (2.0mm)				L		Pull cord		
Large (2.5mm)						Extended pull cord (+5mm)		
Other	R					Raised VC (MC size and larger only)		
	L					Concha Lock (MC size and larger only)		

5. Wireless Portfolio

Only compatible with t-coil and Roger Neckloop

Phonak TV Connector

Roger Select 3

Roger TableMic 3

Roger On 3

6. Other Equipment

PerfectDry Lux Hearing Aid Conditioner
Dry & Store Hearing Instrument Conditioner - Global
Dry & Store Hearing Instrument Conditioner - Zephyr
Drying Cup
Other

7. Options

Yes No Please call

Shell style can be changed if ear canal too small

Drop VC to keep shell style

Drop TC to keep shell style

Decrease power level to keep shell style (audiogram permitting)

Other

Please use impression scan on file

SN Right Aid SN Left Aid

8. Fitting Range

Power level M (40/109) Power level P (50/115) Power level SP (60/119)

dB HL

0
10
20
30
40
50
60
70
80
90
100
110

125 250 500 1k 2k 4k 8k

Frequency (Hz)

dB HL

0
10
20
30
40
50
60
70
80
90
100
110

125 250 500 1k 2k 4k 8k

Frequency (Hz)

dB HL

0
10
20
30
40
50
60
70
80
90
100
110

125 250 500 1k 2k 4k 8k

Frequency (Hz)

V2025/01