

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

**Phonak New Zealand** Level 2, The Chester Building,  
28 The Warehouse Way, Northcote, Auckland 0627  
Fax: 09 486 1895. Email: nzorders@phonak.com

## 1. Order Details

\* We are unable to guarantee courier timings \*\*Routine turn time may vary  
\*\*\* Express fees are per shell / mould, exclude GST, and are non-refundable

**Clinic Details** Invoice To \_\_\_\_\_ HAFS Order \_\_\_\_\_  
Ship To \_\_\_\_\_ Same as Invoice \_\_\_\_\_

**Client Details** Name \_\_\_\_\_

**Order Details** Hrg. Instr. Fitter \_\_\_\_\_  
Order Number \_\_\_\_\_ Enable Order # \_\_\_\_\_ Age \_\_\_\_\_  
Order Date \_\_\_\_\_ Date Required non-custom only \_\_\_\_\_

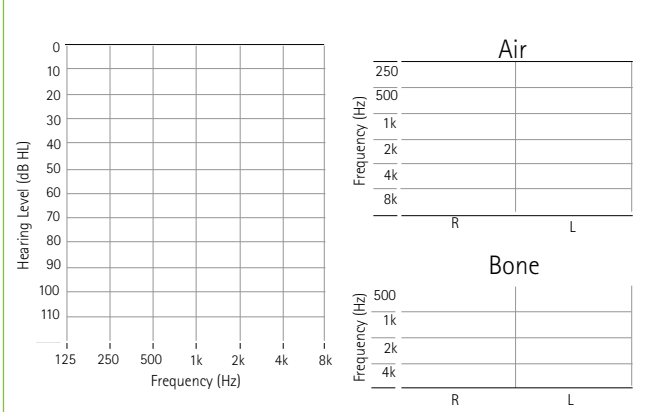
**Custom Product Turn Time**

	Turn time (Days in-house)	Order includes H.Aid	Express fee ***	Mould order only
Routine (default)**	10	\$ -	\$ -	\$ -
Express - 5 Days*	5	\$ 50.00	\$ 100.00	\$ 100.00
Express - 1 Day*	1	\$ 100.00	\$ 150.00	\$ 150.00



## 2. Audiogram

Audiogram required for all custom orders



## 3. Hearing Instrument & Accessory Order

<sup>1</sup> Sky models only

Model	Qty	Colour	Model	Qty	Colour	
						Tamper Proof Battery Door Lock <sup>1</sup> Tamperproof Mini Tone Hook <sup>1</sup> Standard Mini Tone Hook <sup>1</sup>

## 4. Earmould or Custom Shell Order

Existing hearing instrument model (to ensure selection compatibility)

Earmoulds		R		L		R		L		R		L	
<b>OPTIONS</b>	Canal	<b>MATERIAL</b>	Hard Acrylic - Glossy	<b>TUBING</b>	Standard - Dry Wall	<b>OPTIONS</b>	Pull Cord <sup>3</sup>	<b>R</b>	<b>L</b>	<b>R</b>	<b>L</b>	<b>R</b>	<b>L</b>
	Canal Lock		Hard Acrylic - Partially Satin		Thick - Dry Wall		Pull Cord Extended						
	Semi-Skeleton		Silicone Soft - 70 Shore		Paediatric		Full Helix						
	Skeleton		Silicone Soft - 40 Shore		SlimTube Size _____		Solid Handle						
	Half Shell Carved		Silicone Soft - 25 Shore		Power SlimTube I <sup>2</sup> Size _____								
Full Shell Carved	Earmould colour <sup>1</sup>												

<sup>1</sup> Soft Moulds only <sup>2</sup> Naida B, Sky B SP & UP Models <sup>3</sup> Hard Acrylic Moulds only

## Slim Tip / CROS Tip

<sup>1</sup> CROSTip only available in Acrylic Hard - Hollow

Slim Tip / CROS Tip		R		L		R		L		R		L	
<b>STYLE</b>	SlimTip	<b>MATERIAL</b>	Acrylic Hard - Hollow Acrylic	<b>SDS</b>	SlimTube	<b>SIZE</b>	0	<b>OPTIONS</b>	Pull Cord	<b>R</b>	<b>L</b>	<b>R</b>	<b>L</b>
	CROSTip <sup>1</sup>		Silicone Soft - Solid 60 Shore		xS Receiver		1		Pull Cord Extended				
					xM Receiver		2		Canal/Concha Lock				
					xP Receiver		3		Skeleton Lock				

## cShell (RIC only)

<sup>1</sup> Titanium not available with Express turn time <sup>2</sup> Titanium only compatible with Audeo M & Audeo P

cShell (RIC only)		R		L		xS		xM		xP		xSP+		xUP		R		L	
<b>STYLE</b>	cShell	<b>MATERIAL</b>	Hard Acrylic	<b>SDS</b>	Audeo V	<b>SIZE</b>	0	<b>OPTIONS</b>	Faceplate - Cocoa	<b>R</b>	<b>L</b>	<b>R</b>	<b>L</b>						
			Titanium <sup>1,2</sup>		Naida S		1		Faceplate - Beige										
					Naida Q, Sky Q		2		Pull Cord										
					Audeo B, Naida B, Sky B		3		Pull Cord Extended										
				Audeo M, P, L, I					Canal/Concha Lock										

## 5. Earmould & Custom Shell Remake

Phonak Hearing Instrument Details (if current instruments)

Reason for Remake	Additional Information	Model	Serial Number
Fit - Retention	Cosmetic reason		
Fit - Tight	Broken		
Change Venting	Difficulty with insertion		
Feedback	Other		

## 6. Venting

R L

AOV<sup>1,2</sup> Audiogram required!

No Vent

Pressure (1.2mm)

Small (1.5mm)

Medium (2mm)

Large (2.5mm)

Other R \_\_\_\_\_  
L \_\_\_\_\_

<sup>1</sup> AOV, Acoustically Optimised Venting  
<sup>2</sup> AOV is not recommended for children

## 7. Wax System

R L

cShell only

Cerustop

HF3

HF4

Other R \_\_\_\_\_  
L \_\_\_\_\_

## 8. Other Instructions

\_\_\_\_\_

\_\_\_\_\_

## 9. Variation to order

We endeavour to craft the most discreet custom solution possible for a given ear and hearing loss. Where the requested receiver and shell style are incompatible, and a weaker receiver will deliver sufficient gain, we will change the receiver to preserve the requested shell style. **Uncheck the above box if you don't want this.** If we have to change shell style - we will call.

## Style Options

