

Phonak Release Information

myPhonak 6.8 August 6th, 2024

What's new in myPhonak

New Features

- Display remaining usage time of the hearing aid batteries for all manual program (Infinio only)

New hearing aids supported:

- Phonak Audéo™ I Sphere (Infinio)
- Phonak Audéo™ I (Infinio)
- Phonak CROS™ I (Infinio)

Fixed Bugs

- General bugfixes and performance improvements

The new myPhonak (6.1 and above) comes with improved functionality and a new design to make your hearing experience as seamless and as tailored to your needs as possible. myPhonak provides you access to enhanced hearing controls and personalization options for your Phonak hearing aid(s) in addition to tracking your health data*.

The Remote Control enables you to easily make changes to your hearing aid(s) to suit your personal preferences for various listening situations. You can easily adjust the volume and various hearing aid features (e.g., noise reduction and microphone directionality) or select pre-defined programs according to the different listening situation you are in. Additionally, you can make quick adjustments to the pitch of the sound in the equalizer by using the presets (default, comfort, clarity, softer, etc.) or more personalized adjustments using the sliders (bass, middle, treble).

The Remote Support allows you to meet with your hearing care professional through a live video call and have your hearing aids adjusted remotely. (by appointment)

Numerous functions are available within the Health section such as Steps* and Wearing time*, including Optional goal setting*, Activity levels*, Heart rate tracking**, Distance walked and ran***.

* Available on Paradise Rechargeable, Audéo Fit, Lumity and Infinio devices

** Available on Audéo Fit only

*** Available on Audéo Fit, Lumity and Infinio devices

Finally, myPhonak allows for configuration of Tap Control, setting up cleaning reminders and provides additional information, such as battery level and status of connected hearing aids and accessories.

Hearing aid compatibility

myPhonak is compatible with Phonak hearing aids with Bluetooth® connectivity. myPhonak can be used with:

Phonak Audéo™ I (Infinio)
Phonak CROS™ I (Infinio)
Phonak Naída™ L (Lumity)
Phonak CROS™ L (Lumity)
Phonak Audéo Fit™ (Lumity)
Phonak Slim™ L (Lumity)
Phonak Audéo™ L (Lumity)
Phonak CROS™ P (Paradise)
Phonak Audéo Fit™ (Paradise)
Phonak Audéo Life™ (Paradise)
Phonak Virto™ P-312 (Paradise)
Phonak Naída™ P (Paradise)
Phonak Audéo™ P (Paradise)
Phonak Audéo™ M (Marvel)
Phonak Bolero™ M (Marvel)
Phonak Virto™ M-312 (Marvel)
Phonak Naída™ M-SP (Marvel)
Phonak Naída™ Link M (Marvel)
Phonak Audéo™ B-Direct***
Phonak Terra™+

***Advanced Remote Control and Remote Support not available

Compatible mobile devices

myPhonak can be used on Phones with Bluetooth® Low-Energy (BT-LE) capability running iOS Version 15 or newer.
myPhonak can be used on Google Mobile Services (GMS) certified Android™ devices supporting Bluetooth® 4.2 and Android™ OS 8.0 and newer.

If you want to look up which smartphones are compatible, please visit our compatibility checker:

<https://www.phonak.com/com/en/support/product-support/compatibility.html>

Please find the Instruction for Use on www.phonak.com/myphonakapp.

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Android™ is a trademark of Google, Inc.

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