

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or agency when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

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1. Order Details		¹ Routine orders (in-house): 12 days because special titanium printers are located offshore	
Clinic Details	Invoice To		
	Ship To		
	Same as Invoice	HAFS Order	
Client Details	Name		
Order Details	Date Required (non-custom only)	Order Date	
	Hrg. Instr. Fitter	Routine ¹	
	Order Number	Age	Enable Order#

2. Audiogram		Audiogram required for all custom orders	
Hearing Level (dB HL)	Frequency (Hz)	Air	
		Frequency (Hz)	Frequency (Hz)
		250	
		500	
		1k	
		2k	
		4k	
		8k	
		R	L
		Bone	
		Frequency (Hz)	Frequency (Hz)
		500	
		1k	
		2k	
		4k	
		R	L

3. Hearing Instruments			
Model	1 PB incompatible with miniControl 2 TC affects size	3 EP incompatible with miniControl 4 miniControl incompatible with PB	PB – Program Button EP – EasyPhone Magnetic Switch TC – Telecoil
	Performance Level	Power Level	Options
R L	90 70	M P SP 50/120 60/123 70/128	PB ¹ TC ² EP ³ Mini Control ⁴ Yes No
NON-WIRELESS			
Virto I-Titanium			
Smallest size possible			
Additional options - Affect size			
Please note that the program button option (PB) is incompatible with miniControl			

4. Options		1 Default for IIC		2 Not suitable for SP	
Venting	Wax system	Production options			
R L	R L	R L			
AOV Audiogram required!	Cerustop ¹	Faceplate - Black			
AOV-O Audiogram required!		Faceplate - Cocoa			
Treach (0.8mm)		Faceplate - Pink			
Pressure (1.2mm)		Pull cord			
Small (1.5mm)		Extended pull cord (+5mm)			
Medium (2.0mm)		Titanium FitGuide			
Large (2.5mm)		Length (mm)			
Other		R			
		L			
	Options in grey area will affect size				

5. Other Equipment	
PerfectDry Lux Hearing Aid Conditioner	
Dry & Store Hearing Instrument Conditioner – Global	
Dry & Store Hearing Instrument Conditioner – Zephyr	
C&C Kit K2 – ITE & BTE	
Other	

What is AOV vs AOV-O	
AOV = Acoustically Optimized Venting Phonak will set the correct vent diameter and style in relation to Audiogram / shell geometry / feedback canceller and required low frequency gain – this is the recommended vent type.	AOV-O = Acoustically Optimized Venting – Open This specific venting is more open and recommended for first time users and clients who are sensitive to "occlusion". Only compatible with M-Level receivers

Fitting Range	
Power level M (50/120)	Power level P (60/123)
Power level SP (70/128)	

Push Button vs. MiniControl	
Push Button Option	MiniControl
• This includes EasyPhone	• No push button or EasyPhone
• For smaller shell size	

Good Impressions essential for Virto I-Titanium	
EasyView Otopblock – A Phonak Invention	
Attaches to your otoscope specula and has a window on the end allowing you to visualise the canal during insertion and place the end close to the eardrum. It improves canal length information, is vented for more comfortable removal and can be used for any custom product.	
Impression taking	

Special instructions	
Please use impression scan on file	